Welcome to the New YNHHS Password Reset portal. You are now able to reset your password using two different verification methods. Please follow the instructions below.

First click the “Password Reset”. Then enter your user id in the “Username” field and click “Forgot Password?” in the bottom right corner of the login box.

You will then be presented two verification methods to choose from. Select one and click “Submit”.

Please Note: The “Send a verification code to my phone” option requires you to list a cell phone number that can accept SMS Text messages in ESS. This option is currently only available to YNHHS Employees and this number is never shared or listed unless allowed by you.
If “Answer authentication questions” is selected you will see the below prompt and will need to choose your security questions to answer and then enter your new password once all the answers have been filled out.

*If you receive an error on this page you may need to reregister your answers. Please contact the Service Desk: 203-688-HELP for assistance with this.

If “Send a verification code to my phone” is selected you will be sent a text message to your cellphone number that is on file in ESS. (Only for YNHHS Employees)

Once you click “Submit” you will receive a 6 digit number sent to your phone. You will then have to enter the code into the “Text Verification Code” text box and click “Submit”

After completing one of the two methods above your password has successfully been changed.

If you are not able to use either of the methods please contact the Service Desk: 203-688-HELP for assistance.